

**Request for Public Consultation on
Mediation Services Provision Regulations
for Providing Electronic
Telecommunications Services**

November 2022

A decorative graphic consisting of numerous concentric, slightly irregular circles in shades of light blue and white, radiating from the bottom left towards the top right, creating a sense of motion or signal waves.

1. Introduction:

E-commerce has recently witnessed a remarkable rise all over the world, wherein beneficiaries rely more on digital methods to obtain services in various sectors. Subsequently, the conventional outlets for the provision of telecommunication services by service providers have become less attractive to the beneficiaries. In addition, the Kingdom lacks a unified platform that provides information on prices, features, terms and conditions for telecommunication services provided by various service providers in the Kingdom in order for the beneficiaries to compare among them, choose the appropriate package for them, and facilitate and complete the process of buying and selling these services.

Therefore, CST developed Mediation Services Provision Regulations for Providing Electronic Telecommunications Services in the Kingdom of Saudi Arabia based on the tasks entrusted to the same in regulating the ICT sector according to the Act, including: encouraging investment in telecommunications services and devices, and encouraging the provision of reliable telecommunications services at competitive prices and innovative ideas. Without prejudice to what is issued by the relevant competent authorities, CST, through this document, aims to regulate mediation of electronic telecommunications services provision in the Kingdom.

2. Scope and Objective of Document:

Without prejudice to the provisions contained in CST regulations, the provisions hereof shall apply to every legal person who performs mediation practices of electronic telecommunications services provision in the Kingdom of Saudi Arabia. This includes joint stock companies or limited liability companies licensed to operate in the Kingdom of Saudi Arabia, and service providers licensed to provide telecommunications services, and users of the same.

3. Participation:

Participants wishing to submit their views on the document must submit them to the Communications Space, & Technology Commission CST no later than **December 04, 2022**. Opinions and comments can be sent using one or all of the following methods:

- 3.1 Through the Unified Platform "Istitlaa" for receiving public consultations via (<https://istitlaa.ncc.gov.sa>).
- 3.2 Through the CST's regulatory platform on the CST's website (<https://regulations.citc.gov.sa>).
- 3.3 Through email to: TARIFF@citc.gov.sa

3.4 Through written delivery (paper and electronic) at the Headquarters of the Communications Space, & Technology Commission CST or by mail to:

Communications, Space & Technology Commission
Al Nakheel District
Prince Turki bin Abdul Aziz I Street intersection with Imam Saud bin Abdul
Aziz Road
75606 Riyadh 11588
Saudi Arabia

The Communications, Space & Technology Commission calls on all relevant parties and interested people inside and outside the Kingdom from all sectors to provide comments, observations and suggestions on this document. CST encourages provision of comments supported by the required details, justifications, analytical studies, benchmarks and other information, if any, in accordance with the format shown below, given that what is provided in this regard is not binding on the CST. CST also reserves its absolute right to publish or not publish all comments on the public consultation request if it deems it appropriate.

Clause No.	Section No.	Comments